



INSTALLATION & OWNER MANUAL

MagIQtouch WI-FI Smart App



MAGI@TOUCH
WI-FI smart app

Original English Instructions

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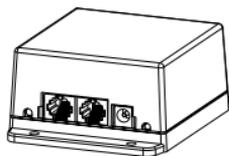
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KIT CONTENTS

MagIQtouch WI-FI Smart App Controller

Contents:		
Item	Qty	Description
A	1	MagIQtouch WI-FI Smart App Controller
B	1	Install Manual
	2	Screw PAN PHIL 6AB*1" ZP
	2	Wall Plug Yellow 5mm

Item A



Item B



SAFETY

This document provides technical guidance on the installation and operation of the MagIQtouch WI-FI smart app.

EMPLOYER AND EMPLOYEE RESPONSIBILITIES

Please read this manual carefully. Your failure to do so could result in injury to you or damage to the cooler and property.

The installation and maintenance of evaporative coolers at height has the potential to create Occupational Health and Safety issues for those involved. Installers are advised to ensure they are familiar with Local Acts, Regulations and Standards, which may offer practical guidance on health and safety issues. Compliance with these regulations will require appropriate work practices, equipment, training and qualifications of workers.

INSTALLER AND MAINTENANCE CONTRACTORS- RISK ASSESSMENT

Seeley International provides the following information as a guide to contractors and employees to assist in minimising risk whilst working at height.

A risk assessment of all hazardous tasks is required under legislation. A risk assessment is an essential element that should be conducted before the commencement of work, to identify and eliminate the risk of falls or to minimise these risks by implementing control measures. There is no need for this to be a complicated process, it just is a matter of looking at the job to be

done and considering what action(s) are necessary so the person doing the job does not injure themselves.

This should be considered in terms of:

- What are the chances of an incident happening?
- What could the possible consequence be?
- What can you do to reduce, or better still, completely get rid of the risk?

WARNINGS!

This MagIQtouch WI-FI Smart App Controller is to be installed indoors only, installation shall only be performed by suitably trained and qualified personnel, in accordance with local and national wiring rules.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance. If any cables are damaged, they shall be replaced by the manufacturer or its service agent or similarly qualified person in order to avoid a hazard.

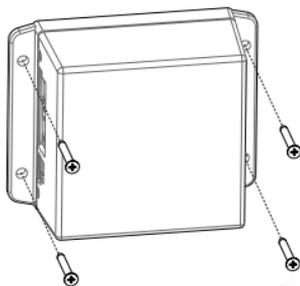
Stranded conductors shall not be consolidated by lead-tin soldering where they are subject to contact pressure, i.e. on terminal block.

INSTALLATION

LOCATION

It is recommended the MagIQtouch WI-FI Smart Controller is placed within 10m of the customer home router to maximise optimum performance. Secure the MagIQtouch WI-FI smart controller with the screw pack provided. The MagIQtouch WI-FI smart controller is intended to be installed indoors only.

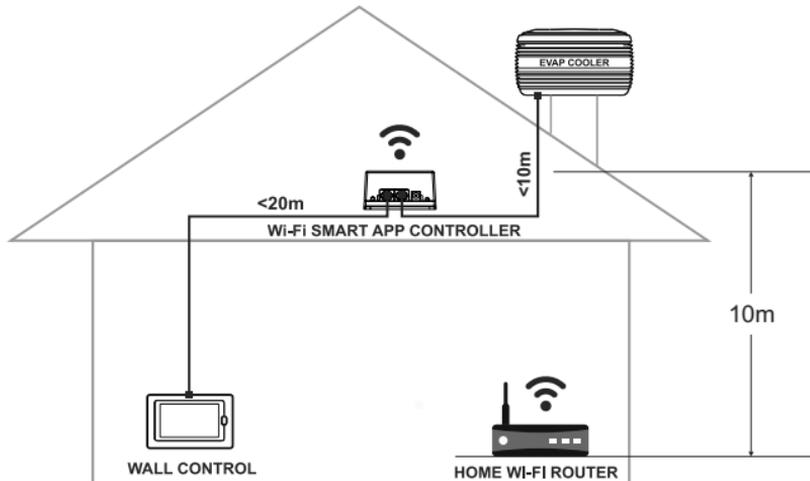
WARNING: THIS CONTROLLER IS COMPATIBLE ON 2.4GHZ BANDWIDTH ONLY



ILL2769-A

NOTE: THE CONNECTION FROM THE APPLIANCE SUPPLIES THE POWER TO THE MAGIQTOUCH WI-FI SMART CONTROLLER.

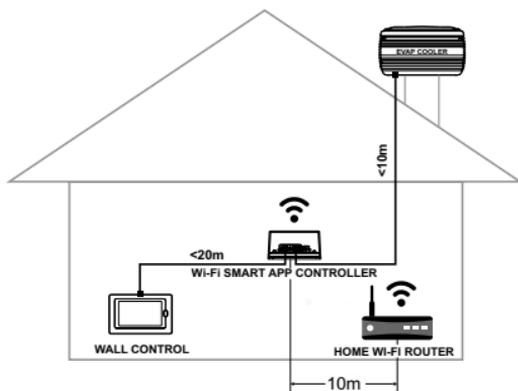
INSTALLATION - COOLER



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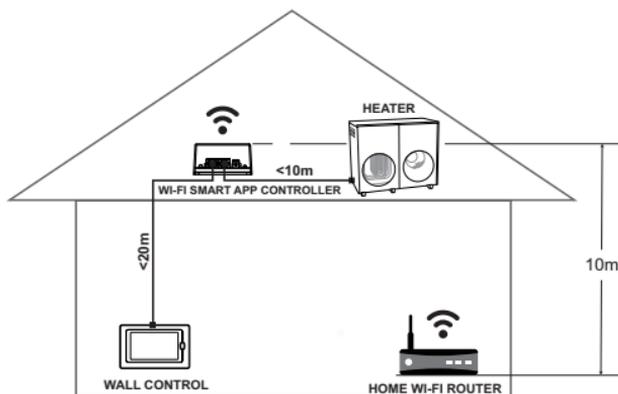
INSTALLATION

If the signal is weak or cannot be reached inside the roof space, place the smart app controller closer to the home Wi-Fi router location.



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If you have any concerns about signal strength from the Home router place the smart app controller as close as practical to the home Wi-Fi router location.



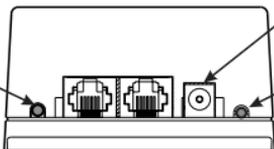
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WI-FI MODULE ILLUMINATING LED'S

'RED' =
NOT CONNECTED TO
INTERNET

'ORANGE'=
CONNECTED TO
INTERNET BUT
NOT CONNECTED TO
MAGIQTOUCH
ACCOUNT

'GREEN'=
INTERNET AND
MAGIQTOUCH
ACCOUNT
CONNECTED.



THE WI-FI MODULE IS FITTED
WITH A POWER SUPPLY SOCKET.
THIS IS NOT REQUIRED TO POWER
THE DEVICE. THIS CONNECTION IS
FOR BACKWARDS COMPATIBILITY
WITH OLDER SYSTEMS.

'GREEN' =
POWER CONNECTED
TO MAGIQTOUCH
WI-FI SMART APP
CONTROLLER

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WALL CONTROL CONFIGURATION

STEP 1: MAGIQTOUCH WALL CONTROLLER CONFIGURATION

If this is a new installation go through the MagIQtouch wall controller installation wizard. If adding MagIQtouch WI-FI Smart controller as an upgrade go to step 2 below.

When the MagIQtouch wall controller detects the MagIQtouch WI-FI Smart Controller (WI-FI IOT Device) the screen should display the following;



ILL2699-B

If 'WI-FI IOT DEVICE' is not displayed as above check the following;

- Check power to MagIQtouch WI-FI Smart Controller - Green light illuminated on left hand side.
- Check loom connections are fitted correctly between the appliance, WI-FI module & MagIQtouch control.

WALL CONTROL CONFIGURATION

When the MagIQtouch Installation Wizard is complete the wall controller will ask to connect to a WI-FI network.



At this stage the customer should download the MagIQtouch WI-FI Smart app from Google play or Apple App store.

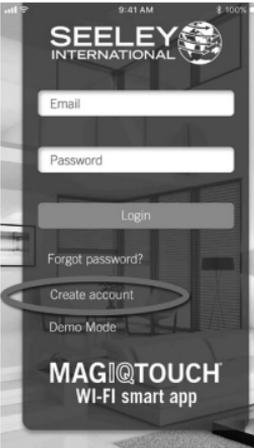
USER GUIDE

MOBILE APP CONFIGURATION

STEP 2: MAGIQTOUCH WI-FI SMART APP – CREATE AN ACCOUNT

Download and install the MagIQtouch WI-FI Smart app from the App store or Google Play and create a Seeley International account.

NOTE: The MagIQtouch App supports Android 5.0 and IOS 9.0 and higher.

<p>1. Open the MagIQtouch mobile app on your mobile device.</p>  <p>ILL2701-A</p>	<p>2. Select the “Create an account” link.</p>  <p>ILL2702-A</p>	<p>3. Enter your details and press the “Create Account” button.</p>  <p>ILL2703-A</p>
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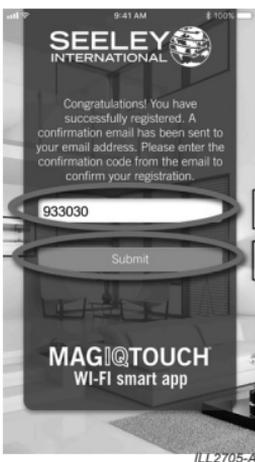
MOBILE APP CONFIGURATION cont.

STEP 2: MAGIQTOUCH WI-FI SMART APP – CREATE AN ACCOUNT

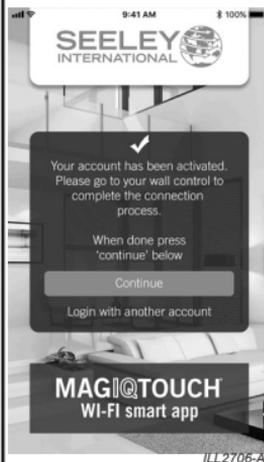
4. Open your mailbox and locate the email sent by noreply@seeleyinternational.com with your code.



5. Enter the validation code in the Mobile App and press the Submit button.



6. Once you get this screen, go to the MagiQTouch Wall Controller.



WALL CONTROL CONFIGURATION

STEP 3: CONNECT THE SYSTEM TO YOUR WI-FI AND YOUR SEELEY ACCOUNT

7. If the screen of the Wall Control is blank, touch the screen or press the button on the right side of the screen to wake it up.



8. The Wall Control should ask you to setup the date and time. Adjust the settings and press the ACCEPT button.



WALL CONTROL CONFIGURATION cont.

- The Wall Control should now show the normal operating screen. Press the Settings button in the lower bar.



- Locate the MAGIQTOUCH APP SETUP option and press the arrow button to enter the option. You might need to press the up/down buttons on the right-hand side of the screen to go the next pages.



WALL CONTROL CONFIGURATION cont.

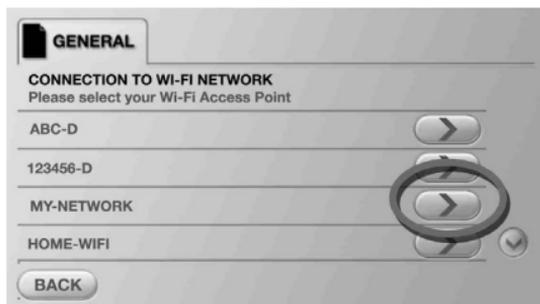
The Wall Control will automatically start scanning the available Wi-Fi networks. After a moment, the list of networks will be displayed. Locate your Wi-Fi network and press the corresponding button. You might need to press the up/down buttons on the right-hand side of the screen to go to the next pages.

IMPORTANT:

This solution works with 2.4GHZ bandwidth only. If you do not see your network listed on the wall control, ensure your 2.4GHZ bandwidth is enabled on your router and try again.



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ILL2712-A

WALL CONTROL CONFIGURATION cont.

11. You will then be asked to enter your Wi-Fi network password. Press the “ABC” and “123” buttons to use uppercase letters, numbers or symbols. Press ACCEPT when done.



12. The Wall Control will then attempt to connect to your Wi-Fi network. After a moment, the Wall Control should display the result of the connection (Connection Successful or Connection Failed). If the connection has failed, you will be able to re-enter your password or change the Wi-Fi network you want to connect to. When the connection has been successful, press the “CONT” button.



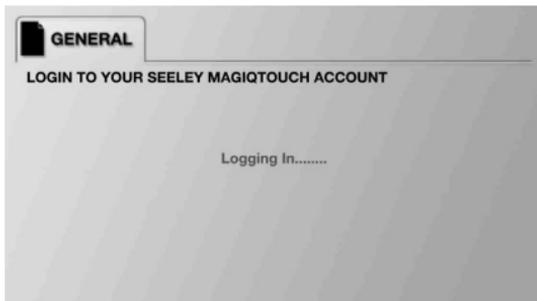
WALL CONTROL CONFIGURATION cont.

13. You will then be asked to enter your Seeley account details. Start with entering your email and then your password. Press the “ABC” and “123” buttons to switch between the uppercase/lowercase letters and numbers/symbols keyboards.



WALL CONTROL CONFIGURATION cont.

14. The Wall Control will then attempt to log in to the Seeley cloud system. After a moment, the Wall Control should display the result of the connection (Connection Successful or Connection Failed). If the login process has failed, you will be asked to check/re-enter your email and account password. When the connection has been successful, press the “CONT” button.



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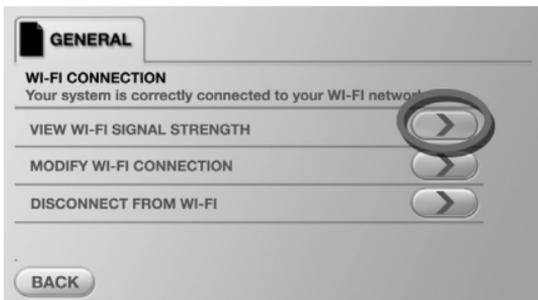
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WI-FI SIGNAL STRENGTH

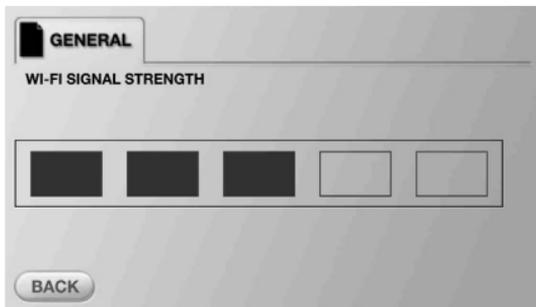
To gain the optimum performance of your installation it is recommended to check your WI-FI signal strength. This can be done as follows;



WI-FI SIGNAL STRENGTH cont.



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Ensure the signal strength has a minimum of 3x solid bars as shown above. If your signal strength is below 3x solid bars reduce the distance between your home router and MagIQtouch WI-FI Smart controller.

MAGIQTOUCH ACCOUNT COMPLETION

STEP 4: FINISHING UP THE SETUP PROCESS ON THE MOBILE APP

15. On your Mobile Phone, reopen the MagIQtouch mobile app. The mobile app should still have this screen displayed. Press Continue.



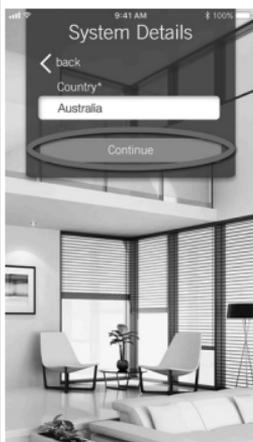
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16. The Mobile App will look for the system and then ask you about some system details.



ILL2722-A

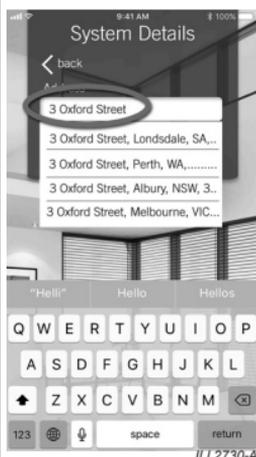
17. Select your country and press Continue..



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MAGIQTOUCH ACCOUNT COMPLETION cont.

18. Start typing your address until you see your address in the dropdown suggestions. Click on the correct address..



19. Enter your System name and check that the other fields are correct. Press Save.



20. The Mobile App will then display the normal operating screen. The system is ready to be used.



SYSTEM LIVE

When the setup is complete the MagIQtouch wall controller will display the following,



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If internet connection is lost or account details are not entered the wall controller will display the following,



ILL2728-A

SUPPORT

GENERAL

If I lose internet connection can I still operate my system?

Yes you can still operate your system from the wall control as normal. Your mobile app won't work until your internet connection at home is restored.

Will the MagIQtouch WI-FI smart solution use a lot of my home internet data allowance?

The system will use very little data. This will be the equivalent of downloading 1x jpeg photo per month.

Can I have more than 1x Mobile device to control my system?

You can have as many mobile devices connected to your system as you wish. All devices need to be signed in with the correct email account and password. Whoever uses the mobile app last takes control of the system.

WALL CONTROL

My Wi-Fi network is not displayed on the wall controller when I try to connect.

Check that your MagIQtouch WI-FI Module is within range of your home WI-FI router. You may need to consult the installer where the MagIQtouch WI-FI Module is installed on your premises.

The wall controller cannot connect to my Wi-Fi network.

1. The MagIQtouch WI-FI Smart solution is compatible with Wi-Fi 2.4GHz. Check that your WI-FI Home router has 2.4GHz band enabled.
2. Make sure your network password has been entered correctly on the wall controller. If your password has upper and lowercase characters they must be entered accordingly.

The wall controller cannot connect to my account.

1. Check your WI-FI Home Router has internet connection.
2. Make sure your account details have been entered correctly on the wall controller.
3. If you have forgotten your password, go to your mobile App and reset your password.

SUPPORT

Everything was working before but now the wall controller is showing 'Wi-Fi (No Internet!)

This means that the Wall Control has lost connection to the MagIQtouch servers.

1. Check your WI-FI Home Router has internet connection.
2. Check your WI-FI Home Router hasn't been moved too far away from the MagIQtouch Wi-Fi module.
3. Go to the MagIQtouch Smart App on your Wall Control and try re-entering your details.
4. Go to 'SETTINGS',
5. Select 'MAGIQTOUCH APP SET UP'
6. Select 'WI-FI CONNECTION'

MOBILE APP

The mobile app states 'No internet connection'.

Check your mobile device is connected to the internet, either Wi-Fi or 3G/4G mobile network. Ensure 'Aeroplane Mode' is not selected on your device.

The mobile app states 'Cannot connect to the system. Please check your wall controller'.

1. Check your WI-FI Home Router has internet connection.
2. Check your MagIQtouch WI-FI Module is within range of your home WI-FI router. You may need to consult the installer where the MagIQtouch WI-FI Module is installed on your premises.
3. Check your wall controller is connected to your WI-FI internet connection and you are logged on to your account.

The changes I make on the Mobile App are not reflected on the wall controller.

Check signal strength on the wall controller by doing the following

1. Try to close and re-open the Mobile App, If this is unsuccessful;
 - Go to 'SETTINGS',
 - Select 'MAGIQTOUCH APP SET UP'
 - Select 'WI-FI CONNECTION'
 - Select 'VIEW WI-FI SIGNAL STRENGTH'.
2. Confirm 'Wi-Fi' is displayed on wall control Home screen.

NOTES



Warranty Service

Australia 1-300-650-644

Technical Support

Australia 1-300-650-399

For regions outside Australia:

Contact your local Dealer

seeleyinternational.com

magiqfeedback@seeleyinternational.com

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It is the policy of Seeley International to introduce continual product improvement.

Accordingly, specifications are subject to change without notice.

Please consult with your dealer to confirm the specifications of the model selected.

MAGIQTOUCH

WI-FI smart app

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